



Crime Prevention Guide Essential for Foreigners





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1. How to Report a Crime



Victim of Crime



Witness to Crime



Report to 112

i If you have experienced a crime or witnessed one, press 112 on your phone, then press the call button to report it to the police.

- If it is difficult to make a phone call, you can make a report through a 'text message.'
- You can also make a report through the 'Baro Emergency Reporting App.'
- Press the emergency bell installed on utility poles, and you can have a conversation with a police officer with an immediate dispatch of a patrol car.



Connecting the Call



Describe Location, Situation, Characteristics



Interpretation Available

i When the call is connected, inform the police officer about your current location, the situation, and the perpetrator's characteristics.

- Even if you don't speak Korean and communication is difficult, real-time interpretation is available for statements.



Preservation of the Scene



Arrival of the Police Officer

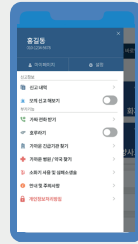


Cooperation in the Investigation

i When the police officer arrives, provide a statement regarding the incident and cooperate with the investigation.

- If evidence needs to be secured, preserve the crime scene until the arrival of the police officer.

| Baro Emergency Reporting App



Download from the Play Store / One Store / App Store



2. Report and Counseling Helpline



Emergency Calls

Police Emergency Report **112**

Fire ·Emergencies ·Emergency Rescue Report **119**



Police Counseling

General Counseling for Police Affairs **182**

School Violence Counseling **117**



Specialized Counseling for Foreign Women

Seoul Counseling Center for Migrant Women (Jung-gu) **02-733-0120**

Namseoul Center for Migrant Women & Children in Crisis (Dongjak-gu) **02-2038-0173**



Support for Foreigners' Living and Settlement

Seoul Foreign Resident Center (Comprehensive Support) **02-2229-4900**

Seoul Global Youth Education Center **02-2678-7191**

Seoul Migrant Workers Center **02-3672-9472**

Ministry of Justice General Information Center for Foreigners **1345**

Danuri Call Center (Multicultural Family Support) **1577-1366**



3. Unknowingly Committed Crimes



Caution for Sale /
Purchase



Prohibition of
Cannabidiol
Components

i Actions related to drug-related crimes such as manufacturing, smuggling, owning, and administering will be punished severely, and you will become subject to compulsory expulsion.

- Buying or selling drugs and substances with unverified online ingredients is prohibited.
- Importing products containing marijuana component CBD (Cannabidiol), such as jelly, candy, and oil, is not allowed.
- ※ The Korean National Police Agency is executing a challenging and intensive crackdown on drug-related crimes such as ▲illegal supply of drugs ▲and drug use by foreigners ▲drug offenders on the internet (dark web) and the SNS.



Caution for
Carrying a
Weapon

i Weapons such as knives, metal bars, hacksaws, or other weapons that can cause serious harm to human life or bodies must not be carried without reasonable reason.

- ※ Violation may result in a fine, detention, or penalty of up to 100,000 won.

| Criminal acts punishable even without physical contact



Transmission of
offensive content



Illegal filming



Possession/Purchase
of illegal footage

- | Acts of transmitting sexually shameful or disgusting words or photographs via the Internet or mobile phone.
- | Filming or distributing the body of another person without consent.
- | Possession, purchase, storage, and viewing of illegal film.

i Actions such as taking pictures illegally and transmission of sexual exploitation materials will receive heavier punishments.



- i You must not engage in gambling with money and if you provide a place for gambling, you will be subjected to severe punishment equivalent to gambling actions.**

Punishment for Gambling Activities



- i Taking possession of properties that don't show ownership from the streets can be punished for theft or embezzlement of lost articles.**

Punishment for Embezzlement of Lost Articles



- i Foreigners over the age of 17 must always carry a form of identification (Passport or alien registration card). If you don't, you will be fined.**

Must Carry for Aged 17 and Above

- If you use someone else's identification or attempt to deceive your identity, you may be punished for violating the Immigration Act and obstructing official duties by abuse of power.



Punishment for Stalking

- i Repeatedly visiting or attempting contact (calls, messages, and others) with the other person, their cohabitant, or family without justifiable reason, even when unwanted, may result in punishment for stalking crimes.**



Punishment for Illegal Distribution

- i Providing, distributing, or posting someone's information to a third party through the internet, causing anxiety or fear to the other party, may result in punishment.**



Punishment for Driving Without a License



Punishment for Drunk Driving



Punishment for Illegal Vehicle Operation

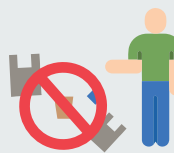
i Strict penalties will be imposed when driving a car, motorcycle, or electric scooter in the following cases:

- Driving a car, motorcycle, or electric scooter without a valid driver's license.
- Driving under the influence of alcohol.
- Operating an automobile (commonly known as 'Daepocha') without legally transferring ownership.

Violation of Basic Regulations

1

Do not casually discard cigarette butts, gum, trash, etc.



2

Do not spit in public places or smoke in non-smoking areas.



3

Motorcycle and electric scooter drivers must wear safety helmets.



4

No more than two persons can ride at a time for electric scooters.



5

When crossing the road, you must use a pedestrian bridge or crosswalk (with a green signal).



i You need to take precautions since the penalty or fine can be charged in case of a violation of basic regulations.

4. How to Prevent and Cope with Crimes in Daily Life



i Drugs



**Caution with Food
Given by Others**



**Report if Drugs are
Suspected**

- Do not casually take items like jelly, candy, or alcohol provided by others in places like clubs.
- If you discover or witness the use of suspected drugs, please report immediately to 112.

| To avoid unintentionally becoming a drug courier:



Airports, terminals, etc.



**Caution for Carrying
on behalf of Others**

- Be cautious when unfamiliar individuals at airports, terminals, etc., request you to carry their luggage on their behalf, claiming it as a favor.
- * Even if the carrier is unaware that the content is drugs, they may still be subject to punishment.



**Caution for Short-Term
High Returns**

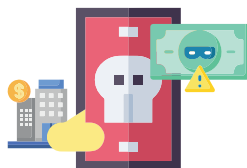


**Caution for Drug Mule
Recruitment**

- Beware when job hunting, as there are cases of recruiting individuals for drug mule positions using guaranteed short-term high returns.



i Voice Phishing



**Caution for
Impersonation
scam Calls**



**Caution during
Job Search**

- Do not respond to calls demanding account remittance or cash by impersonating public or financial institutions or personal information such as account, credit card, and resident registration number.
- When seeking part-time jobs or employment, be suspicious of voice phishing crimes when excessively high rewards are promised or if the recruitment process is conducted remotely.
- * Words to be cautious of: High-paying part-time jobs, high returns, cash collection, remittance transactions, remote interviews.



i Smishing



**Caution with
Unverified Links**



**Strengthen Mobile
Security Settings**

- Clicking on a mobile text message containing an unverified link may lead to install malicious apps, resulting in the theft of financial information.
- Even if the messages are from acquaintances, verify before clicking on any internet address and strengthen mobile security settings to prevent potential harm.



i Domestic Violence / Date Violence



Request assistance immediately if violence occurs



Seek counseling from specialized counseling institutions

- If domestic or date violence happens to you, do not hesitate to contact the police, family, neighbors, or friends for help.
- * Obtain proof of violence such as photos or medical certificates, and contact domestic violence counseling organizations, including women's organizations and rehab centers
(Consultation hotline for Women 1366 / Danuri Helpline 1577-1366)



i School Violence



Report immediately if you are a victim of school violence.



Report immediately if you experience harm, such as being robbed of money.

- When in less crowded alleys or risky places, try to avoid them. If you become a victim, especially if money is taken away through violence, be proactive and report to the police.

| What is School Violence?

School violence refers to acts of assault, threats, and harassment targeting students inside and outside the school, causing harm to their physical, mental, and property well-being.

If you experience school violence, do not hesitate to immediately report it to teachers, parents, and the police.

5. Support Policy for Foreign Residents



i The police, in collaboration with the Ministry of Justice, are operating the 'Waiver of Notice of Illegal Immigrants' system to protect crime victims and the human rights of foreign migrants in Korea.

 112  1345



Seek assistance in case
of crime victimization



Maintain confidentiality
for the reporter

- Even if you are an illegal immigrant, when you become a victim of a crime, do not hesitate to call the police (112) or the General Information Center for Foreigners (1345) for assistance.
- When an illegal immigrant reports a crime to the police, the information about their illegal status will not be disclosed to relevant authorities.

❖ The applicable crimes are as follows:

Murder, bodily injury/assault, bodily injury by negligence, abandonment/abuse, arrest/confinement, intimidation, rape/harassment, theft/robbery, fraud/extortion, drugging/luring, obstruction from the exercise of a right, traffic accidents, sexual crimes, unwanted prostitution.





i For foreigners not fluent in Korean, interpretation services are available when reporting a crime (damage) and for civil appeals.



Tourist Interpretation Call Center 1330

Operating Hours : 24 hours for English, Chinese, and Japanese
Other 5 languages from 08:00 to 19:00 (365 days)
3-way calling available

Interpretation Languages :

English, Chinese, Japanese, Russian, Vietnamese, Thai, Malay, Indonesian (8 languages)

[Korea Tourism Organization](#)



Danuri Call Center

1577-1366

Operating Hours : 24 hours for English, Chinese, Vietnamese, and Filipino
Other 9 languages from 08:00 to 21:00 (365 days)
3-way calling available

Interpretation Languages :

English, Chinese, Japanese, Russian, Vietnamese, Thai, Mongolian, Filipino, Cambodian, Uzbek, Laotian, Nepali (12 languages)

[Ministry of Gender Equality and Family](#)



General Information Center for Foreigners 1345

Operating Hours : 09:00 to 22:00 for English and Chinese
Other 17 languages from 09:00 to 18:00 (Weekdays)
3-way calling available

Interpretation Languages :

English, Chinese, Japanese, Russian, Vietnamese, Thai, German, Indonesian, Mongolian, Filipino, Cambodian, Arabic, Nepali, French, Spanish, Burmese, Bengali, Sinhala, Pakistani (19 languages)

[Korea Immigration Service](#)



BBB Korea 1588-5644

Operating Hours : 24 hours (365 days)
3-way calling available (App)

Interpretation Languages :

English, Chinese, Japanese, Russian, Vietnamese, Thai, Malay, Indonesian, Mongolian, Arabic, French, Spanish, Portuguese, Swedish, Polish, Italian, German, Turkish, Hindi, Swahili (20 languages)

[Non-Profit Corporation \(Private\)](#)



Cases of Crimes Against Foreigners Residing in Korea

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Cases of Crimes Against Foreigners Residing in Korea

1. Purchase Fraud

⚠️ Cases of Harms Incurred While Purchasing K-POP-Related Items

- Foreigner A, a fan of K-POP, needed help obtaining tickets (photo cards, fan meeting tickets, etc.) for a famous singer's concert. A saw a post on social media (blog, Facebook, etc.) advertising the sale of these items and sent money, but the post was deleted, and the seller needed to be more responsive, leading to non-receipt of the purchased items.



1. Check the social media sales post.



2. Transfer the amount to the seller.



3. Deletion of the sales post and loss of contact with the seller.

⚠️ Case of Multiple Foreigners Harmed by Unauthorized Travel Agency Selling Products

- Without authorization to sell Hajj pilgrimage packages to Islamic holy sites, OO Travel Agency deceived numerous Muslim believers by selling these travel packages as if they were an official distributor. The agency received substantial sums of money and then disappeared.



1. Deceptively selling travel packages as an official distributor.



2. The travel agency disappeared after the sales.

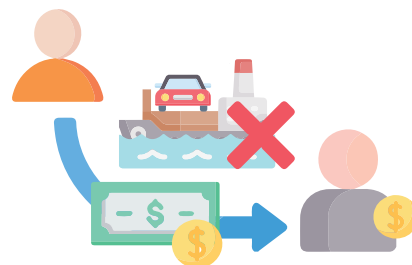
- * The Saudi Embassy in South Korea issues 'Hajj' visas only through designated businesses (Current Official Distributor: K.M.F HAJJ & UMRA).
- * As the official distributor of Hajj travel packages may change, it is advisable to confirm before purchasing.

⚠️ Cases of Receiving Money for Acting as Intermediaries in Used Car Purchases or Shipments and Failing to Fulfill the Contract

- Foreigner A approached Foreigner B, who intended to purchase a used car, claiming to act as a proxy buyer. A received money but did not proceed with the car purchase, providing the excuse that 'the vehicle you intended to buy has already been sold' and did not refund the money.
- Foreigner C approached Foreigner D, who wanted to send a used car to their home country, claiming to ship the vehicle. C received money but did not proceed with the shipment, providing the excuse that 'the vehicle was mistakenly sent to another country and will be sent again' and not refunding the money.



Received money only
for proxy purchase.



Received money only
without shipping the
vehicle.

* Some foreigners engage in transactions using mobile messenger (WhatsApp) voice messages without creating a contract, posing challenges for future crime proof.

Cases of Crimes Against Foreigners Residing in Korea

2. Currency Exchange Fraud

⚠️ Case of Incurring Losses While Attempting to Exchange Currency with Private Individuals to Save on Fees

- Upon seeing a post on an online secondhand website claiming to offer currency exchange at a lower fee than the market rate, Foreigner A deposited money but has yet to receive a response from the counterparty after the deposit.
- Foreigner B, intending to exchange money, sent funds to an individual exchange service's account (overseas account) and planned to receive the exchanged amount in their account (overseas account). However, they discovered that funds from a voice phishing scam victim had been deposited instead of the exchanged money, leading to involvement in a fraud case. The case was filed in violation of the 'Electronic Financial Transactions Act.'



1. Found the currency exchange fees lower than the market rate.



2. No response received after making the deposit.

⚠️ Case of Incurring Losses While Attempting to Pay University Tuition Through a Private Currency Exchanger

- Foreigner A, planning to study abroad at a Korean university, was deceived by the words of private currency exchanger B, who claimed to offer a lower fee and sent approximately 5 million won to pay university tuition. However, B disappeared after receiving the money.



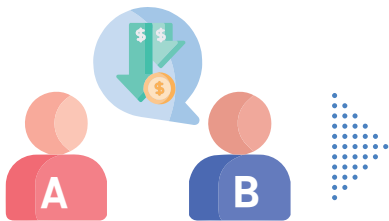
1. Request for assistance in paying tuition with lower fees.



2. Disappearance of the currency exchanger after the deposit.

⚠️ Case of Deceiving the Victim by Offering to Exchange Currency Together with an Accomplice in Their Home Country

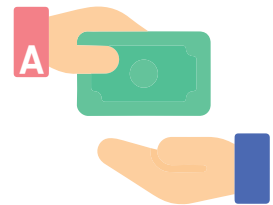
- Foreigner A approached compatriot B, promising to 'exchange currency at a lower fee and deliver it directly to A's family in their home country. ' A deceived B by presenting photos of the money exchanged by an accomplice, local accomplice C, visiting B's parent's house, and persuaded B to make a deposit, receiving 4.2 million won before disappearing.



1. Tempting A with lower direct currency exchange/transfer fees than market rates.



2. A local accomplice takes photos of the exchanged money and pictures of A's house.



3. After receiving 4.2 million won from A, B disappears.

Cases of Crimes Against Foreigners Residing in Korea

3. Employment and Investment Fraud

⚠️ Case of Being Deceived by an Employment Advertisement on SNS

- After seeing a job referral ad on SNS (Facebook), Foreigner A contacted the respective company. Deceived by the request for a prepaid fee to facilitate the job introduction, A deposited \$300, only to experience the company going silent after payment.



1. Checking the employment advertisement on SNS.



2. Demanding a prepaid fee of \$300 for job referral.



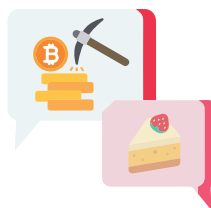
3. No calls from the company after payment.

⚠️ Case of Being Deceived by Investment Recommendation from Someone Met on SNS

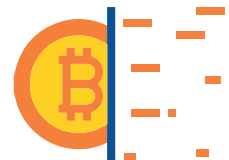
- Foreigner A posted pictures of cakes they made on SNS (Instagram), became acquainted with B, who expressed interest in buying the cake, and later invested 40 million won in a recommended cryptocurrency exchange by B, only to find out it was a fraudulent exchange.



1. Posting on SNS



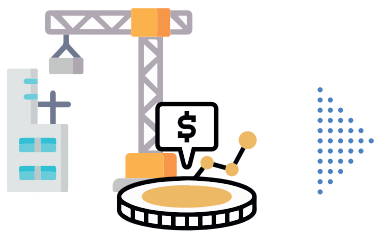
2. Building acquaintances through messages and receiving a recommendation for a cryptocurrency exchange



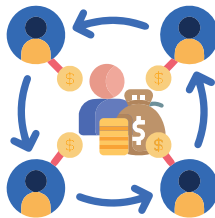
3. Invested 40 million won but confirmed it was a fraudulent exchange

⚠️ **Case of Persuading Compatriots Residing in Korea to Invest, Distributing Returns for a Certain Period, and Disappearing**

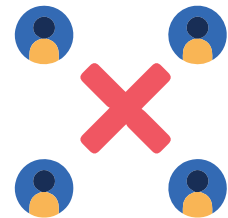
- Marriage migrant A, deceiving fellow citizens of the same nationality, convinced them that investing in a resort construction project in their home country would not only yield monthly returns of 20% to 30% but also ensure the return of the principal after one year. A received millions to tens of millions of won from victims, distributed returns for a certain period and disappeared.



1. Persuasion to invest in a high-income / principal return venture.



2. Distribution of investment returns for a certain period.



3. Disappearance of A.

Cases of Crimes Against Foreigners Residing in Korea

4. Voice Phishing and Smishing

⚠ Case of Voice Phishing Impersonating Embassy Officials or Police

- Foreign student A received a call from someone impersonating an embassy official or police, who falsely claimed, 'You are a suspect in an illegal money laundering case, and the Korean police will arrest you soon. To avoid arrest, send a deposit of approximately 40 million won.' A was deceived and sent the specified amount.



1. Received a call impersonating an embassy official or police.



2. Received instructions to transfer money to avoid arrest.



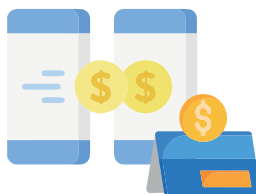
※ Sending false documents, including a fake police ID and fraudulent property execution orders, claiming to be a police officer of the victim's home country.

⚠ Case of Deceived into Criminal Involvement by the Promise of Compensation for Lending a Bank Account

- After seeing a post on an online community for fellow citizens offering compensation for depositing a certain amount in their bank account, Foreigner A provided personal information. Subsequently, A's account in their name was used for voice phishing crimes.



1. Check online community for fellow citizens.



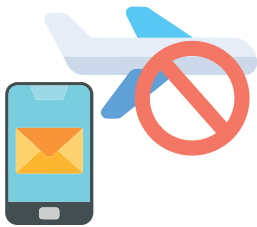
2. Provide personal information.



3. Own-name account used for voice phishing.

⚠️ Case of Sending Smishing Messages Impersonating the Immigration Policy Bureau

- Foreigner A received a smishing (SMS phishing) message impersonating the Immigration Policy Bureau, claiming, "You are prohibited from leaving the country; please call." When A called to verify the information, a malicious link containing malware for extracting personal information was sent to the mobile phone, resulting in a data breach after clicking the link.



1. Checking a smishing message claiming prohibition of departure.



2. Sending of malware during verification of message authenticity.



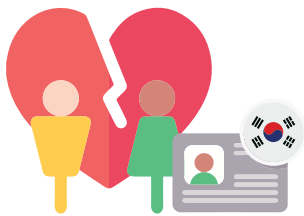
3. Data breach due to clicking the malicious link.

Cases of Crimes Against Foreigners Residing in Korea

5. Stalking and Sexual Crimes

⚠️ Case of Stalking Incident After Dating a Man Met on SNS

- Some undocumented immigrants intentionally approach divorced immigrant women who have obtained Korean nationality through the social media community of fellow citizens, coercively demanding meetings and leading to incidents of stalking and sexual crimes.



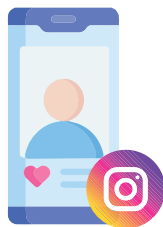
1. Approaching divorced immigrant women who obtained Korean nationality after divorce.



2. Coercively demanding meetings and committing crimes.

⚠️ Case of Blackmail Threats Using Synthesized Nude Photos of a Victim's Public Picture Posted on SNS

- Foreigner A received a blackmail message, threatening to disseminate a manipulated image using A's face with someone else's nude photo, posted on social media unless money is sent, to A's acquaintances.



1. Using SNS.



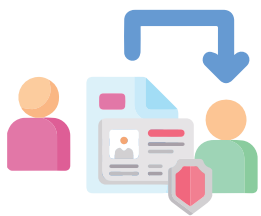
2. Threatening to disseminate manipulated images by superimposing faces on photos.

Cases of Crimes Against Foreigners Residing in Korea

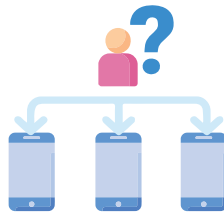
6. Personal Information Leakage

⚠️ Case of Personal Information Leak Leading to Unauthorized Activation of Mobile Phones in the Victim's Name

- Marriage migrant A provided personal information, including identification and address, to an online loan intermediary platform to obtain a loan, after which her mobile phone was unwittingly activated in her name, resulting in unauthorized charges for communication fees.
- Foreigner A submitted their foreign registration card when activating a mobile phone, and subsequently, multiple mobile phones were activated in their name without consent.



1. Providing personal information to a loan intermediary platform.



2. Unintended activation of a mobile phone happens in the victim's name.



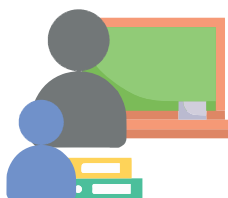
3. Billing for communication fees.

Cases of Crimes Against Foreigners Residing in Korea

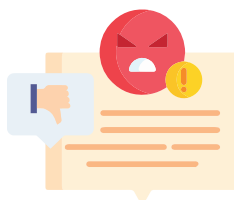
7. Others

⚠️ Case of Illegally Providing Language Tutoring Without Receiving Compensation

- Foreigner A provided language tutoring to Koreans without the required qualifications but was denied payment, citing reasons such as 'low quality of lessons' and 'reporting for illegal tutoring.'



1. Conducting tutoring without the required qualifications.



2. Non-payment of tutoring fees citing illegal tutoring as a reason.

Note:

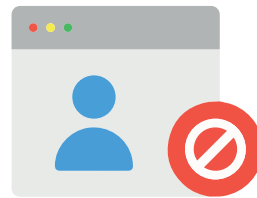
To provide language tutoring as a foreigner, one must be employed under positions like 'Private Tutor' or 'Foreign Language Instructor.'

⚠️ Case of Scammed by an SNS Post Promising Issuance of Health and Safety Education Certificate

- Foreigner A, lured by an SNS (WeChat) post promising to provide the 'Construction Industry Basic Safety and Health Education' certificate, which construction workers are required to obtain at a low cost, sent money but received no response and was subsequently blocked by the scammer.



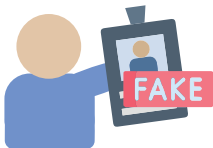
1. Requesting a cost-effective certificate issuance through SNS.



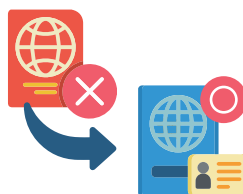
2. Blocked by the scammer after making the payment.

⚠️ Case of Scammed by Impersonators Claiming to Change Illegal Residency Status to Legal

- Individuals impersonating legal professionals, such as judicial scriveners and administrative agents, deceived undocumented immigrants by disguising the government's discussion on establishing the Immigration Office as a means to 'legalize illegal residency.' They took money under the pretense of reservation fees and agency fees, then disappeared.



1. Impersonation of judicial scriveners and administrative agents.



2. Deception about changing the illegal residency status to legal.



3. Disappearance after taking money.

⚠️ Case of Counterfeit Currency Circulation in Businesses Primarily Used by Foreigners

- Unfamiliar with Korean currency, foreigner A received counterfeit bills as a change while using Asian marts or restaurants frequently visited by foreign nationals. Subsequently, counterfeit currency was reported when used elsewhere.



1. Using Asian marts and restaurants frequently visited by foreigners.



2. Receipt of change containing counterfeit bills.



3. Reported for using fake currency.

Counterfeit Banknote Identification Methods



₩50,000 Note



₩10,000 Note

1

- Verify the Portrait of Shin Saimdang on the ₩50,000 Note.
- Verify the Portrait of King Sejong on the ₩10,000 Note

2

- Verify the Hologram with three alternating patterns.

3

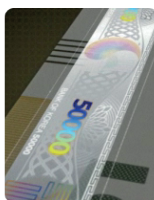
- Confirm the moving Taegeuk pattern on the ₩50,000 note.
- Confirm the hidden silver line on the ₩10,000 note.



₩50,000
Note



₩10,000
Note



₩50,000
Note



₩10,000
Note



₩50,000
Note



₩10,000
Note



Crime Prevention Guide Essential for Foreigners



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SEOUL METROPOLITAN POLICE



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Unknowingly Committed Crimes



01 **Weapons** such as knives, metal bars, hacksaws or other weapons that can cause serious harm to human life or body must not be carried without convincing reason.

- Carrying weapons for the purpose of committing crimes such as violence · bodily injury · intimidation · arrest · imprisonment · coercion · threaten will receive heavier punishments.
- Posting 'murder notice or knife crime notice' on SNS will receive punishments.

02 Person who related to **Drug** crimes such as manufacturing, smuggling, owning and administering will be punished severely, and will become subject of compulsory expulsion.

- Drug is a generic term for drugs, antipsychotic pharmaceutical preparations and hemp.
- The Korean National Police Agency is executing tough and intensive crackdown on drug related crimes such as illegal supply of drugs drug use by foreigners drug offenders on the internet (dark web) and the SNS.
- Especially, it will be punished strictly when smuggling and distributing drugs using international mailing · postal service.

03 It is a **gambling act** subjected to severe punishment, if you **compete for profit in property with infraction of the laws**.

- You must not provide a place for gambling. You will be subjected to severe punishment equivalent to gambling actions.

04 Actions such as **illegal photography and transmission of sexual exploitation materials** will receive **heavy punishments**.

- Even if there is no physical contact, ① the act of transmitting sexually shameful or disgusting words of photographs via the internet or mobile phone ② filming or distributing the body of another person without consent ③ possession · purchase · storage · viewing of illegal film is a crime.

05 You will receive **heavy punishment** when approaching to someone or someone's family **unwillingly without good reason**, or causing **fears and anxiety** using communication network. It is considered as a **stalking**.

Unknowingly Committed Crimes

06 Taking possession of **properties which does not show ownership** from the streets can be punished for **theft or embezzlement of lost articles**.

07 Overseas money transfer between individuals without using a foreign financial institution is **violation of foreign currency law**, punishable as a serious crime.

08 Foreigners over the age of 17 must always carry a form of identification (Passport, alien registration card). Failure to do so can result in a fine (less than 1 million KRW).

- You will receive punishment when using other person's identification card or using false identity, on an obstruction of justice charge.

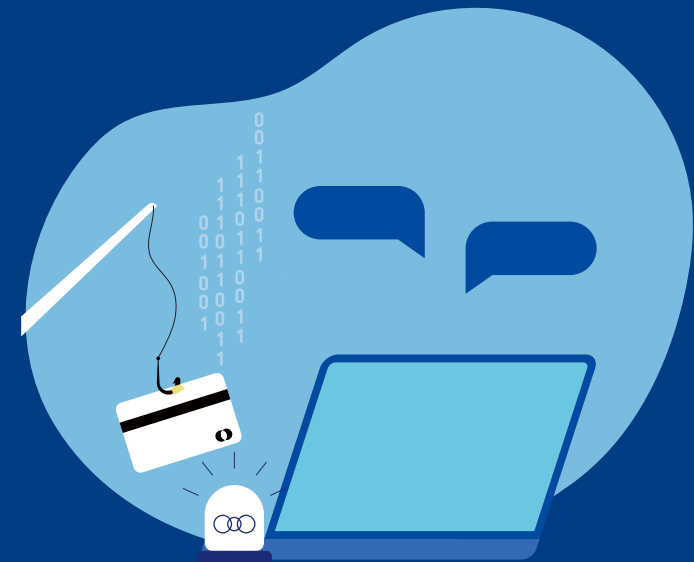
09 In the event of driving a vehicle · monocycle · electric scooter **without driver's license** is severely punished for **driving whilst disqualified**.

- You will result in fines when not wearing safety helmets and not fastening seat belt when driving.
- You will result in fines when 2 people are using 1 electric scooter together.
- In the event of driving while under the influence of alcohol is severely punished.
- In the event of driving an automobile for which ownership has not been legally transferred (so called 'Daepocha') is punished.

10 You need to **take precautions** since the penalty or fine can be charged in case of a **violation of basic regulations**.

- Do not throw away cigarettes, chewing gum and trash.
- Do not spit in public places or smoke in non-smoking areas.
- You should use pedestrian overpass or crosswalk (green light) when crossing the road.
- You must not unsettle or revolt purposely by blocking the way without good reason, directing your complaint against a person, gathering in crowds, following on the kibes of someone and using other intimidating words or actions.

How to prevent and cope with crimes in daily life



01 Fraud (Illegal pyramid sale, telephone financial fraud, smishing, internet frauds, etc.)

- **Telephone financial fraud** | It is a representative financial fraud snatching money by impersonating public or financial institution.
 - Do not answer when someone ask for account transfer · cash delivery or request personal information including account number · card number · resident registration number.
 - Report to the police immediately right after the damage to contact with financial institution and suspend account temporarily.
 - The subordinates of a fraud group such as the roles of drawing cash and telemarketer at the call center can be punished as severely as a fraud offender.

Damage cases of voice fishing

- Demanding cash payment with kidnapping as the pretext by inducing a situation in which the family member(child) is not able to answer the phone call.
 - Demanding cash payment with involvement in crime and disclosure of personal information as the pretext by pretending to be an official of a law enforcement agency such as the prosecution or the police.
 - Demanding cash payment with redemption of existing loan and fees as the pretext by alluring you with promise of providing loan by pretending to be a financial institution.
 - Demanding cash payment under the pretext of deferment in the payment by pretending to be a credit card or telecommunication company.
- **Smishing** | It is a crime which sends text message(or email) containing malicious app address to guide the user to download the malicious app in order to snatch financial information (personal information).
 - If text messages sent from acquaintances contain an internet address, call them before clicking to check, and strengthen security settings to prevent the unauthorized instillation of unverified apps on your smart-phone to avoid damage.
 - **Internet trade fraud** | This way of crime never send the product or send the wrong product even-though the customer paid for the product.
 - You should use the safe trade web site when having transactions between individuals. The other party's information (phone number · account number) should be checked before transactions.
 - National Police Agency(www.police.go.kr) or A Cyber cop(mobile app) can help you to find damage report history of internet fraud or report damage.
 - **Illegal pyramid** | Refrain from direct transactions of goods in which the consumer becomes the seller without using normal wholesale and retail sales distribution levels.
 - You should refuse to purchase or signing the contract when gathering members and investors in return of high profits, encouraging buying spree, forced purchase, and loans, and when advertising products lyingly or exaggeratingly as high quality and selling at a more expensive price.

Verification inquires of registered legal businesses

- | | |
|--|--|
| - Fair Trade Commission | www.ftc.go.kr, 1670-0007 (caller paid service) |
| - Direct Sales Mutual Aid Association | www.macco.or.kr, 02-566-1202 |
| - Korea Special Sales Mutual Aid Association | www.kossa.or.kr, 02-2058-0831~8 |

02 Domestic violence

- **Domestic violence** | It is an afflictive act that intentionally carried. One of the family members including husband and wife, parents and child, brothers and sisters and other family living together use violence or physical force and abusing physically or mentally.
 - If domestic violence happens to you, do not hesitate to contact the police, family, neighbors or friends for help.
 - ※ Obtain the proof of violence such as photos or medical certificates, and contact the domestic violence counseling organizations including women's organizations and the rehab centers (Consultation hot line for Women 1366 / Danuri helpline 1577-1366)

03 Sexual crimes

- **Sexual crimes** | It contains all sexual behaviors including physical · verbal · mental violence which never consider other's opinion.
 - If you have been the victim of sexual assault, report to 112 immediately.
(Do not take a shower and keep the clothes and underwear you were wearing at the time unwashed.)
 - If someone around you has been the victim of sexual assault, listen to what they tell you and report to the police.
 - 'Hot line for Women (1366)' and 'Danuri helpline (1577-1366)' can help you too.
- **Digital sexual crime** | It contains secretly filming someone's body which can cause sexual appetite or a shame, threatening and forcing to film and spreading · sharing the video without the party's agreement.
 - When you become a victim of digital sexual crime, do not delete the corroborative facts and save it to report to police with fact of damage.

How to prevent and cope with crimes in daily life

04 Dating abuse

- **Dating abuse** | It is an abuse between lovers, contains physical·mental abuse.

· Don't hesitate to report to police, relatives · neighbors · friends to ask for a help.

05 School violence

- **School violence** | It means the actions that may cause physical, psychological or property damages due to violence, threatening, and bullying within and outside the school.

· Don't hesitate to report to teacher · parents · police when you are in trouble.

· Do not use the alley and dangerous places alone and report damages, such as having their belongings being taken away through violence, immediately to the police.

06 Prevention of missing children

- **Missing children** | They were under 18 when they were missing because they were captured·attracted or abandoned, had an accident, ran away from their home, or got lost and came to break away from their protector.

· Teach your child not to follow strangers even though they act in a familiar way, and to shout for help if they are being taken forcefully.

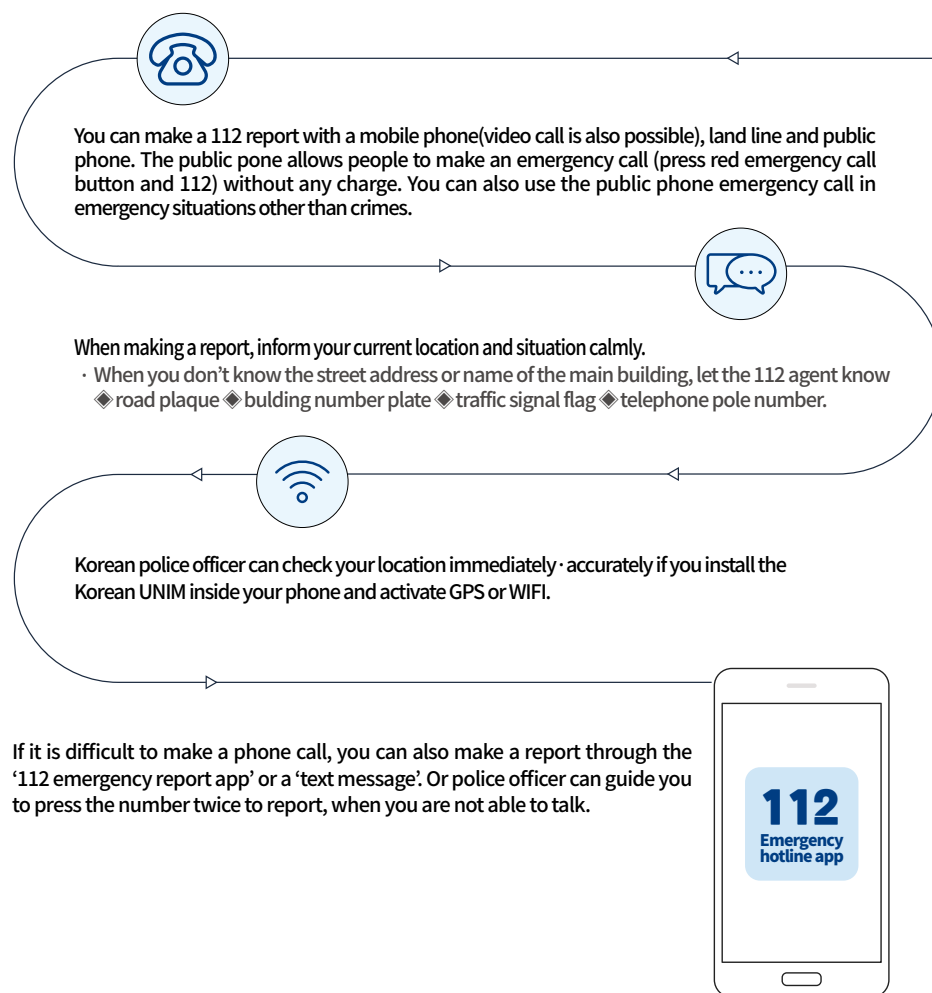
· Teach your child to remember his or her name, age, address, telephone number and parents name. Try to remember their clothing before going out.

· It is available to register child's fingerprints and body features at the nearest police station.

How to report a crime



01 Call 112 for prompt assistance if you have witnessed or are the victim of a crime.



02 Interpretation is provided when reporting a crime (damage) and for civil appeals in order to assist foreigners who are not fluent in Korean.

- When a foreigner makes a 112 report, it will be filed in the format of a 3-party interpretation service (police-interpreter-reporter). Police officer on site can help to use interpreting service immediately.

Interpreter service	Details
National Police Agency 112 Interpreter	· Management : National Police Agency · Hours of operation : 3-party interpretation available/ 09:00~21:00 on weekdays · Languages : English (02-6150-1101), Chinese (02-6150-1102) (2 languages)
Foreign tourist information (1330)	· Management : Korea Tourism Organization · Hours of operation : 3-party interpretation /24 hours for English · Chinese · Japanese/ 08:00~19:00 for other 5 languages (365 days) · Languages : English, Chinese, Russian, Vietnamese, Thai, Malaysian and Indonesian (8 languages)
Danuri Call Center (1577-1366)	· Management : Ministry of Gender Equality and Family · Hours of operation : 3-party interpretation available/ 24 hours for English · Chinese · Vietnamese · Tagalog/08:00~21:00 for other 9 languages (365 days) · Languages : English · Chinese · Japanese · Russian · Vietnamese · Thai · Mongolian · Tagalog · Cambodian · Uzbek · Lao · Nepali (12 languages)
General information center for foreigners (1345)	· Management : Ministry of Justice-Korea Immigration Service · Hours of operation : 3-party interpretation available/ English/Chinese 9A.M to 10P.M. / Other 17 languages 9A.M to 6P.M (weekdays) · Languages : English, Chinese, Japanese, Russian, Vietnamese, Thai, Indonesian, Mongolian, Tagalog, Cambodian, Arabic, Nepali, French, Spanish, Burmese, Bengali, Sinhala, Urdu, German (19 languages)
BBB Korea (1588-5644)	· Management : Non-profit organization (private) · Hours of operation : 3-party interpretation available/ 24 hours (365 days) · Languages : English, Chinese, Japanese, Russian, Vietnamese, Thai, Malaysian, Indonesian, Mongolian, Arabic, French, Spanish, Portuguese, Swedish, Polish, Italy, German, Turkish, Hindi, Swahili (20 languages)

Hotline for help



Reporting crime and emergency calls	
Crime report (National Police Agency)	112
School violence report center (National Police Agency)	117
Fire · emergencies · emergency rescue report (Fire Department)	119
Hacking · spam · private information infringement report (KISA)	118
Emergency consultation line for women (Ministry of Gender Equality and Family)	1366
Danuri call center (Ministry of Gender Equality and Family)	1577-1366
Other consultations	
General information center for foreigners (Ministry of Justice)	1345
Government service guide (Ministry of Interior and Safety)	110
Foreign tourist information (Korea Tourism Organization)	1330
Human rights violation appeal · consultation (National Human Rights Commission of Korea)	1331
Legal consultation (Korea Legal Aid Corporation)	132
Institution specialized for protection of children (Ministry of Health & Welfare)	129
Cyber consultation line for youth (Ministry of Gender Equality and Family)	1388

Support Policy for Foreign Residents



Support Policy for Foreign Residents

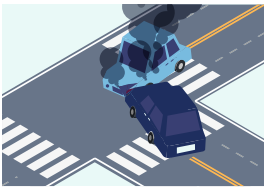
01 The police are implementing the 「Waiver of Notice of Illegal Immigrants」 in alliance with the Ministry of Justice in order to protect crime victims and the human rights of foreign migrants in Korea.

- The 「Waiver of Notice of Illegal Immigrants」 is a program that allows the police not to notify the personal information about an illegal immigrant to the local immigration authorities if the immigrant reports a crime committed against himself or herself to the police.
- Even after the incident closure, police would never report the fact of illegal immigrants to foreign immigration office.
- Following are targeted crimes.



Criminal law

Murder, bodily injury · assault, bodily injury by negligence, abandonment · abuse, arrest/confinement, intimidation, kidnapping · abduction, rape · harassment, obstruction from exercise of a right, theft/robbery, fraud · threat



Special act

Punishment of violence and other act, act of special cases concerning the punishment and others of sexual crimes, act on special cases concerning the settlement of traffic accidents, act on the punishment of arrangement of commercial sex acts and others, and employment security act (article 46)

※ Target of dispensing obligation of notification can be checked from information center for foreigner of Ministry of Justice (☎1345, week days 09:00~22:00).